

# SECURE-ONLINE

(ZEKER-ONLINE)

Quality mark for online cloud services

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# Some facts

- Founded on 16 April, 2013
  - Founders:
    - The Dutch Tax Authority
    - Suppliers of online bookkeeping services (Saas)
    - The Dutch Platform for the Information Society (ECP)
  - Secure-Online provides a quality mark for online cloud (Saas) services that have proven to meet Secure-Online's quality criteria
  - The first hallmarks for bookkeeping Saas providers were awarded in 2014
  - Secure-Online has an alliance with Trusted Cloud in Germany
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# Quality mark Secure-Online

What it is:

A clear and comprehensive statement that the supplier(s) of the bookkeeping SaaS service have implemented what it takes to reasonably safeguard that the data processed using the service is:

- Reliable;
- Secure;
- Available, and
- Compliant with legal, regulatory and fiscal requirements

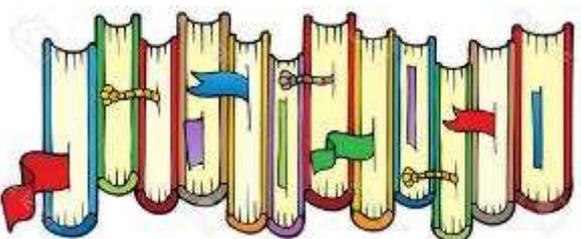


# Quality mark Secure-Online

## Why do we need a quality mark?



Stakeholder



Different reports in:

- Scheme (ISAE3402, SOC2, ISO27002)
- Scope
- Criteria
- Timing
- Opinion

### End Users

Web browsers, mobile apps/browser  
Mobile phones, tablets, laptops, desktops



### SaaS

Software as a Service  
The application is centrally hosted  
Microsoft Office 365, Google Apps,  
Salesforce.com apps, CRM, email, games

### PaaS

Platform as a Service  
Software development stack is hosted  
Windows Azure and Google App Engine,  
Heroku, Force.com

### IaaS

Infrastructure as a Service  
VMs, Servers, storage, network is hosted  
Rackspace, Amazon Web Services

STICHTING

ZEKER-ONLINE



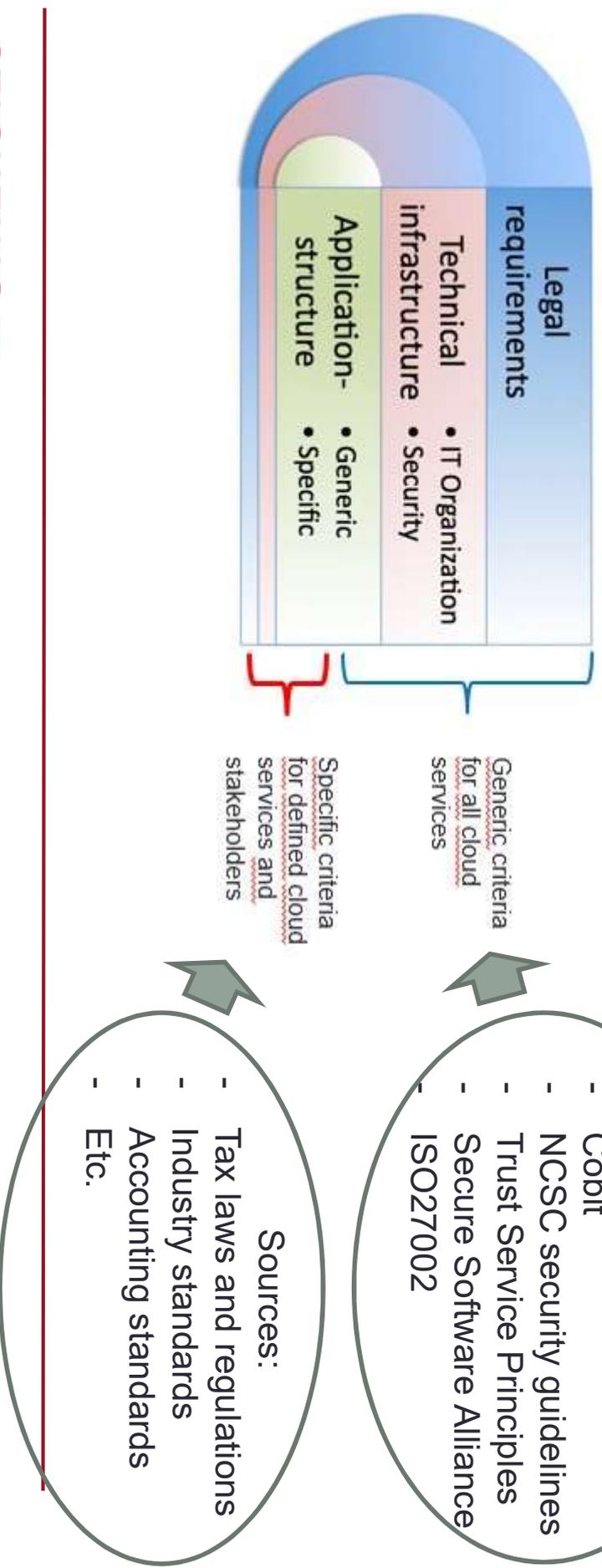
# Quality mark Secure-Online



- A transparent and suitable set of criteria
- Accepted by stakeholders
- One clear and comprehensive opinion
- Based upon assurance reports (ISAE 3402 or equivalent like SOC1 or 2)

# Quality mark Secure-Online

## Structure Secure-Online set of criteria



# Quality mark Secure-Online

Audit protocol:

- 3 year cycle
- Initial award based upon type 2 assurance report (ISAE 3402 or equivalent), for 6 months, full scope
- 2nd and 3rd year require type 2 assurance report (ISAE 3402 or equivalent), for 6 months, limited scope
- Accredited auditor

# Pitfalls

- What is the right motivation?
- Definition of set of criteria requires auditor involvement
- Who will pay?
- Transformation takes time

THANK YOU FOR YOUR  
ATTENTION