Zeker-OnLine is an independent, transparent Quality Mark for cloud services (also referred to as 'cloud solutions').

Chapter 3 the Community

Contents

Version 1.0 - September 2013

3. Scope and organisation " The community"

3.1 Introduction

The *Zeker-OnLine* Quality Mark is granted by the *Foundation Zeker-OnLine*, the owner of the Quality Mark. This Foundation is part of an organisation as explained below.

3.2 Organisation

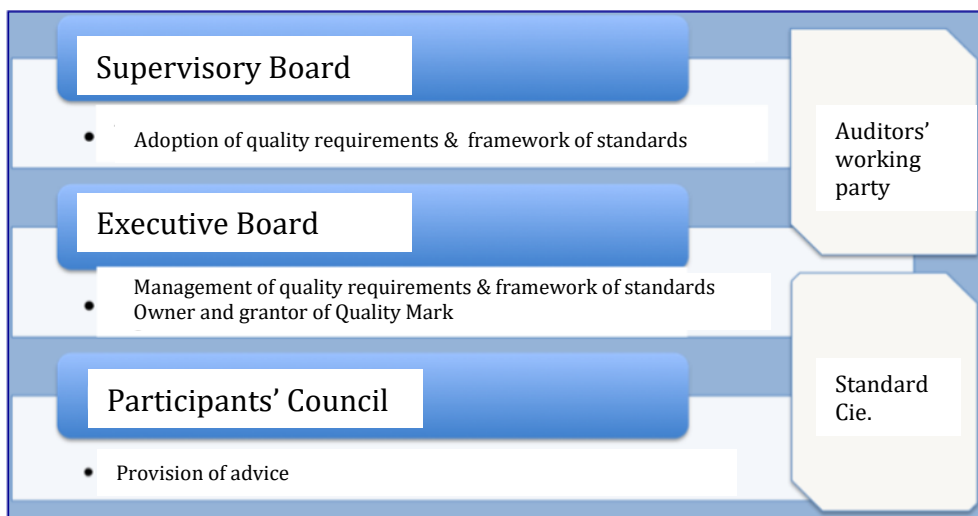The organisational structure is shown below:

Fig. 1

Foundation Zeker-OnLine

The object of the *Foundation Zeker-Online* Foundation, formed on 16 April 2013, is to
1. set up and manage a Quality Mark for cloud services;
2. perform all other acts related, in the widest possible sense, to the above or which could promote the above.

The Foundation, which is managed by an Executive Board, is the owner and grantor of the Quality Mark.

The Foundation grants the Quality Mark to the providers of online services (cloud solutions) on the basis auditor's report confirming that the provider's solution complies with the quality requirements. More information is enclosed in Section 5 (Quality requirements and framework of standards) and Section 6 (Audit protocol).

Providers of online services can apply to become participants in the Foundation.

Supervisory Board

The *Foundation Zeker-OnLine* is supervised by a Supervisory Board.
The Supervisory Board is entrusted with the following duties:
a. the supervision and monitoring of the achievement of the Foundation's objectives;
b. the supervision and monitoring of the development of, compliance with and fulfilment of the system of standards;
c. the supervision and monitoring of the operations of the Foundation and Executive Board (including the supervision of any entanglement of interests, where relevant);
d. the formal adoption of the system of standards on the recommendation of the Foundation's Executive Board.

The Supervisory Board is comprised of four members.

Participants' Council

The Participants' Council represents the providers of online services and serves as an important advisory body for the Foundation.
The Participants' Council:
a. advises the Foundation's Executive Board, both on request and at its discretion, on issues relating to the conditions governing registration, the pricing of registration and on other issues when the Participants' Council deems this to be appropriate. More information is enclosed in Section 4 (Participants).
b. can adopt regulations making arrangements for issues of relevance to the Participants' Council.

Standards committee

The standards committee is responsible for the formulation and updating of the system of requirements as laid down in Section 5, "Quality requirements and framework of standards". The standards committee is comprised of representatives from the service providers, representatives of government organisations together with external experts in the fields of IT security and the reliability of data processing.
The system of standards formulated by the standards committee is formally adopted by the Supervisory Board.

Auditors' working party

The auditors' working party is comprised of auditors from the participants and the Tax and Customs Administration. The working party submits advice to the standards committee and the Foundation's Executive Board, both on request and at its discretion, on issues relating to the quality requirements, framework of standards and the audits that are to be conducted.